



Fundamentals of performance improvement [optimizing results through people, process, and organizations : interventions, performance support tools, case studies /

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Pfeiffer,
2012

Performance technology

Performance

Personnel management

Monografía

"Fundamentals of Performance Improvement is a practical how-to guide designed to help practitioners and students understand the science of performance technology and successfully implement organizational change. Using the Human Performance Technology (HTP) model, the authors explain step-by-step how to spot performance indicators, analyze problems, identify their underlying causes, and create workable solutions, and perspective on change management. The completely updated and revised third edition will also feature expanded sections on intervention design and development, tips for sustaining change over time, and all new case studies contributed by top practitioners and academics in the field"--

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Título: Fundamentals of performance improvement [Recurso electrónico] :] optimizing results through people, process, and organizations : interventions, performance support tools, case studies Darlene Van Tiem, James L. Moseley, Joan C. Dessinger

Edición: 3rd ed

Editorial: San Francisco, Calif. Pfeiffer 2012

Descripción física: xxxix, 664 p.

Mención de serie: E-Libro

Nota general: "The third edition of Fundamentals of Performance Improvement began as a project to revise Fundamentals of Performance Technology and Performance Improvement Interventions and combine them into one book. However, performance improvement is advancing rapidly and our task ... became updating the contents

of both books"--Acknowledgments Description based on print version record and CIP data provided by publisher; resource not viewed

Bibliografía: Includes bibliographical references and indexes

Detalles del sistema: Modo de acceso: World Wide Web

Fuente de adquisición directa: E-Libro

ISBN: 9781118025246 pbk.) 9781118222041 e-book)

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