



FileNet a consultant's guide to enterprise content management /

Groff, Todd R.

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Monografía

FileNet is the world's leading enterprise content management system. Established in 1982, FileNet practically invented the field of Enterprise Office Document Imaging Systems. FileNet's Image Services is the industry's leading provider of high-volume systems for storing, retrieving, and managing document images, transactional content, workflows, web contents, and other business objects. More than 3,700 organizations worldwide have implemented FileNet systems to provide content management services that are scalable, highly available, and provide strong disaster recovery capabilities. They have

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Contenido: Cover -- Contents -- Foreword -- 1. FileNet Imaging Overview -- Key Points 1 -- What This Book Is About -- Five Common FileNet Project Pitfalls -- FileNet Company Background -- Technology Overview -- FileNet Image Manager -- Features and Strengths -- Business Relationships as Document Exchanges -- Toolsets Versus Out-of-the-Box Solutions -- Imaging, Document, Management, or Knowledge Management? -- Informal and Formal Knowledge Management -- What Defines a KM System? -- Success Story -- 2. FileNet Products and Services -- Key Objectives 2 -- The Company Behind The Curtain -- IT Departmental Responsibilities -- Divisions and the Functions They Support -- FileNet ValueNet Partners and Customer Service Support -- FileNet Sales -- FileNet Customer Service and Support -- Professional Services -- Consulting Services -- Implementation Services -- System Enhancement Services -- Disaster Recovery Hot-Site Services -- FileNet Education -- FileNet Certification -- Naming Conventions -- Success Story 2 -- 3. FileNet Risks and Opportunities -- Key Objectives 3 --

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Detalles del sistema: Modo de acceso: World Wide Web

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