



## Análisis de los conflictos empresariales en las pequeñas empresas del sector de boticas y farmacias de los distritos de Lima moderna [

2019

text (article)

Analítica

The present investigation had the objective of analyzing the business conflicts that take place in the drugstores and pharmacies of modern Lima, which obstruct the work environment, as well as the physical and mental health of the collaborators. For this study a questionnaire of 17 questions was conducted, the last question was a list of the 40 most known business conflicts, applied to 300 employees of the 100 randomly selected companies of this sector in the districts of La Molina, San Isidro, Pueblo Libre and Jesús María, in Lima. The result of the research describes that the most common conflicts are produced by rumors, gossip and lies, values or professional ethics, interest, cultural differences, goals, objectives or work pressure, by conflicts over roles, conflicts cronyism or close friendship, among others. Also with less frequency though, limitation conflicts, invented conflicts, conflicts over power, conflicts with state institutions, conflicts due to lack of performance evaluation, conflict due to lack of clarity in roles and others were found

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**Título:** Análisis de los conflictos empresariales en las pequeñas empresas del sector de boticas y farmacias de los distritos de Lima moderna electronic resource]

**Editorial:** 2019

**Tipo Audiovisual:** conflictos empresariales conflictos laborales solución de conflictos empresariales  
conflicts business conflicts labor conflicts business conflict resolution

**Documento fuente:** Anales Científicos, ISSN 2519-7398, Vol. 80, N°. 1, 2019, pags. 26-39

**Nota general:** application/pdf

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**Lengua:** Spanish

**Enlace a fuente de información:** Anales Científicos, ISSN 2519-7398, Vol. 80, N°. 1, 2019, pags. 26-39

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