



## Análisis comparativo de los servicios públicos de salud entre el sector urbano y rural durante el 2020 [

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text (article)

Analítica

This research aims to determine the existence of differences in the perception of the quality of care in public health services between the urban and rural sectors during 2020. The research approach was quantitative with descriptive-correlational scope and non-experimental cross-sectional design, using the National Multi -purpose Household Survey health section conducted in December 2020, from which 727 respondents were obtained in the urban sector and 1447 in the rural sector. Through the independence test, it was determined that the favorable perception of the service is higher in the rural sector (83%) than in the urban sector (76%), these differences being statistically significant. In addition, respectful care, timely care, receiving a clear explanation, adequate facilities and health care advice have a higher affirmative percentage in rural health facilities than in the urban sector, with timely care being the least valued dimension for all establishments, especially in the urban sector. This is confirmed by the significant differences found between the average attention times measured in hours, which turned out to be lower in the rural sector

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