



## Análise dos ciclos de vida dos sistemas de avaliação de desempenho: características, funções e processos [

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Analítica

This paper aims to develop a conceptual map about the life cycle of performance evaluation systems, pointing out the characteristics, functions, and processes of each one of its phases. It is exploratory and descriptive research, of theoretical and qualitative nature. A literature review composed of 30 representative articles on the subject of performance evaluation was carried out. the articles were selected applying the methodology ProKnow-C. The results show the concern of studies in the area to develop structures of evaluation systems that can be generalized. Furthermore, aspects related to the motivations, and the importance of using performance evaluation tools as management support was relevant. However, it has been evidenced that there is a gap in studies on the implementation stage and, mainly, on the review of the systems. These issues received less research and present weaknesses in their foundation

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