



Flight attendant fatigue. analysis of incident reports /

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Federal Aviation Administration, Office of Aerospace Medicine,
2009

Technical Report

Monografía

Voluntary safety reporting is one method by which aviation personnel can report safety issues to their airline and the Federal Aviation Administration. The Aviation Safety Reporting System (ASRS) is a program managed by the National Aeronautics & Space Administration (NASA) Ames Research Center. This study reviewed flight attendant reports from the ASRS database to identify the frequency of fatigue reports and the conditions under which fatigue occurred. During June 2008, 2,628 cabin crew reports were downloaded from the NASA ASRS Web site for reports made between January 1990 and December 2007. CAMI researchers reviewed each fullform report narrative for possible contributors to fatigue, or indicators of fatigue. Although the overall number of flight attendant ASRS reports for which full-form coding was completed has decreased over the last 3 years, both total flight attendant reporting and the number of full-form narratives related to fatigue have increased substantially. This voluntary data allows regulators and operators to discover potential problems in the aviation industry before they result in a mishap. The results of this review indicate that flight attendant fatigue may be occurring more frequently and warrant more attention

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Título: Flight attendant fatigue. Part IV analysis of incident reports Kali Holcomb [and others]

Editorial: Washington, D.C. Federal Aviation Administration, Office of Aerospace Medicine 2009

Descripción física: 1 online resource

Variantes del título: Analysis of incident reports

Nota general: Title from PDF title page "December 2009." "DOT/FAA/AM-09/25." "OK-10-0077."

Bibliografía: Includes bibliographical references

Restricciones de acceso: Use copy. Restrictions unspecified. MiAaHDL star

Tipo de informe: Final report

Financiación: Approved task AM-A-08-HRR-521

Detalles del sistema: Master and use copy. Digital master created according to Benchmark for Faithful Digital Reproductions of Monographs and Serials, Version 1. Digital Library Federation, December 2002. <http://purl.oclc.org/DLF/benchrepro0212> MiAaHDL

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1060881091 1077793918 1125464542 1130688777 1136183843

Materia: Flight attendants- Employees- Safety measures Sleep deprivation Sleep disorders Mental fatigue Aviation medicine- United States Fatigue Accidents- Prevention Fatigue Aviation Dysomnias- complications Personnel Staffing and Scheduling Accident Prevention Aerospace Medicine- methods Sleep Deprivation Sleep Wake Disorders Mental Fatigue Agents de bord- Personnel- Sécurité- Mesures Sommeil- Privation Troubles du sommeil Fatigue mentale Médecine aéronautique- États-Unis Fatigue Accidents- Prévention Fatigue. Accidents- Prevention. Aviation medicine. Mental fatigue. Sleep deprivation. Sleep disorders.

Materia Geográfica: Estados Unidos Estados Unidos

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Entidades: Estados Unidos. Office of Aerospace Medicine

Enlace a formato físico adicional: Print version Flight attendant fatigue. Part IV, Analysis of incident reports. Washington, DC : Federal Aviation Administration, Office of Aerospace Medicine, [2009] (OCOLC)535856408

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