



Communication in the workplace. Episode 3, conflict management /

Video Education Australasia,
2007

Instructional films.

Material Projectable

Set in the production office of fictional current affairs program Sighted, this program provides a dramatic perspective on the place of conflict in workplace communications and explores strategies for dealing with everyday conflict situations. The program deals with the more ordinary communications that go wrong, the personal and workplace costs of these and the possibilities of avoiding such situations and/or dealing constructively with them when they occur. The program offers insights into the following key elements of conflict and conflict management and summarises them in the following text screens: What is conflict Role of conflict in the workplace Conflict spiral Conflict management strategies Constructive conflict management

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Título: Communication in the workplace. Episode 3, conflict management produced by Video Education Australasia

Editorial: Bendigo, Victoria Video Education Australasia 2007

Descripción física: 1 online resource (27 min.).

Duración: 002725

Mención de serie: Academic Video Online

Nota general: Title from resource description page (viewed Apr. 28, 2014)

Lengua: In English Original language in English

Materia: Communication Conflict management Office management

Entidades: Video Education Australasia. pro

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