



Cutting edge communication comedy series. Diffusing anger

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Ash, Eve.

pro

Seven Dimensions,
2012

Instructional films

Material Projectable

Marcus commences a training session on dealing with anger in the workplace and introduces Serena as an expert in anger. Many comment on what makes them angry at work, and Carol is of course angry with Serena. Marcus uses a toy crocodile and some boxing kangaroos to get the messages across. He asks Steve and Sanjay to role-play an angry exchange which actually escalates rather than either of them dealing with their anger. Casey feels very empowered by the toy. Serena makes it clear that the kangaroo is a metaphor while Carol aggressively flicks the toy in her face. Serena talks about the importance of being able to express the feeling of anger without acting out the anger. When Michael and Sam are asked to demonstrate their anger management skills the role-play escalates into an embarrassing situation. Serena tries to get them to express anger about the situation without the emotion of being angry. Marcus feels the meeting has been a great success

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Título: Cutting edge communication comedy series. Diffusing anger [produced by] Eve Ash

Editorial: Melbourne, VIC Seven Dimensions 2012

Descripción física: 1 online resource (9 min.)

Duración: 000836

Mención de serie: Academic Video Online

Nota general: Title from resource description page (viewed Oct. 27, 2014)

Formato físico adicional: Previously released as DVD

Lengua: In English Original language in English

Materia: Anger in the workplace Interpersonal relations Conflict management Personnel management

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Entidades: Seven Dimensions Films of Australia. prn

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